

Right of withdrawal – information

The Consumer is entitled to withdraw from the contract within fourteen (14) days without giving any reason. Likewise, in the case of a contract for the provision of services, where performance of the contract has commenced, the Consumer is entitled to terminate the contract within fourteen (14) days without giving any reason.

The withdrawal/termination period shall expire

a) in the case of a contract for the sale of goods: fourteen (14) days from the day on which the Consumer, or a third party designated by the Consumer (other than the carrier), takes delivery of the goods;

b) in the case of multiple goods delivered separately: fourteen (14) days from the day on which the Consumer, or a third party designated by the Consumer (other than the carrier), takes delivery of the last item.

If the Consumer wishes to exercise the right of withdrawal/termination, the Consumer must send an unequivocal statement of their intention to withdraw/terminate (for example, by post or by a letter sent by electronic means) to the following address:

Company name: MG Records Zrt.

Address/Mailing address: Magyarország, 1091 Budapest, Üllői út 31.

E-mail address: info@mgrecords.hu

For this purpose, the Consumer may also use our template withdrawal/termination statement, available at the following link: <https://mgrecords.hu/withdrawal-statement-sample-form.pdf>

The Consumer may also complete the Withdrawal/Termination Statement form on our website (<https://mgrecords.hu/general-terms-and-conditions>) or submit any other statement clearly expressing the intention to withdraw/terminate. If the Consumer chooses to do so, we shall confirm receipt of the withdrawal/termination on a durable medium (for example, by e-mail) without undue delay.

The Consumer shall be deemed to have exercised the right of withdrawal/termination within the time limit if the Consumer sends the withdrawal/termination statement before the expiry of the above time limit.

Legal effects of withdrawal/termination

If the Consumer withdraws from this contract, we shall reimburse to the Consumer, without undue delay and in any event no later than fourteen (14) days from the date of receipt of the Consumer's notice of withdrawal, all consideration paid by the Consumer, including the costs of delivery (except for additional costs arising from the Consumer's choice of a delivery method other than the least expensive standard delivery method offered by us). For the reimbursement, we shall use the same means of payment as was used for the original transaction, unless the Consumer has expressly agreed otherwise. The Consumer shall not incur any additional fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back, or the Consumer has supplied evidence of having sent back the goods, whichever is the earlier.

If the Consumer has received goods under the contract:

The Consumer shall return or hand over the goods to us without undue delay and in any event no later than fourteen (14) days from the communication of the withdrawal statement. The deadline is met if the Consumer sends back the goods before the expiry of the fourteen (14) day period.

The Consumer shall bear the direct cost of returning the goods.

The Consumer is liable only for any diminished value of the goods resulting from handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

Please read the [General Terms and Conditions](#) in detail on our website.